



MILMEQ

## PLATE FREEZER SERVICING

**MILMEQ® Plate Freezers are known for their performance and reliability. With proactive maintenance, breakdowns can generally be avoided.**

We've developed a suite of service offerings to help keep your plate freezer in top condition and maximise your operating uptime.

This includes maintenance, parts, training and support from MILMEQ® Plate Freezer product experts. Product upgrades and custom control system solutions are also provided.

Flexible options are available including an annual subscription to all of the recommended service inclusions, purchase of individual service packages on an as-required basis or mix-and-match selection of components from our service basics range.

The four distinct service offerings are outlined below.



### BENEFITS

- › Maximise planned uptime
- › Maintain operating efficiency
- › Plan and budget your maintenance spend
- › Affordable payment options



#### SERVICE BASICS

Standard individual services, selected from a menu and provided on a pay-as-you-go basis.



#### ASSET MANAGEMENT

Proactive service plans and packages, designed to be delivered on a subscription or as-required basis.



#### MODERNISATION

Standard product upgrades to enhance performance and take advantage of technology advances.



#### PROFESSIONAL SERVICES

Custom control system and integration solutions designed and built to optimise your operations.

## ASSET MANAGEMENT

We've developed a 10 year service plan comprising all the recommended servicing and parts to maximise the reliability of your plate freezer.

Operator and maintenance training is included, to arm your team with the knowledge to keep the plate freezer running smoothly on a day-to-day basis.

The addition of 24/7 remote support means you always have access to a service technician.

This is also offered as a menu of service packages which can be purchased on an as-required basis. Annual and monthly payment options are available.

## SERVICE BASICS

We understand you may not need a complete package, so we also offer the option to select one or more individual components from within the package and tailor a service specific to your plate freezer.

## 10 YEAR ASSET MANAGEMENT PROGRAMME

### ASSET MANAGEMENT PRODUCTS

ASSET MANAGEMENT PLAN	Year	100pt Maintenance Inspection	Fundamentals					Operator Training	Maintenance Training	24/7 Remote Support
			1	2	3	4	5			
	1	✓	✓							✓
	2	✓	✓	✓				✓	✓	✓
	3	✓	✓		✓					✓
	4	✓	✓	✓		✓		✓	✓	✓
	5	✓	✓				✓			✓
	6	✓	✓	✓	✓			✓	✓	✓
	7	✓	✓							✓
	8	✓	✓	✓		✓		✓	✓	✓
	9	✓	✓		✓					✓
	10	✓	✓	✓			✓	✓	✓	✓

### EXAMPLE SERVICE PACKAGE: FUNDAMENTALS 1

Recommended yearly, Fundamentals 1 covers the basics of preventative maintenance for your plate freezer.

#### > Carton Handling

Replenish Morat lubricator oil<sup>1</sup>  
Check Morat lubricator<sup>1</sup>  
Check infeed cradle chain tension  
Check outfeed cradle chain tension  
General clean and lubrication of all critical areas

#### > Conveyor

Grease and check all bearings  
Check all belts and transfers

#### > PLC

Replace PLC Battery

#### > Dehumidifier

Clean/replace filter  
Check for sources of moisture and potential icing causes

#### > HPU

Replace HPU Filter  
Check HPU Fluid  
Take a HPU fluid sample to profile hydraulic health and wear and tear



**TIME**  
2 Days



**FULL SERVICE**  
3 MHM Automation Engineers



**COLLABORATION OPTION**  
2 MHM Automation Engineers  
1 Customer Representative